

# HBRS MONTHLY REPORT

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# Commercial Team - People Services



## Home Based Reablement Service

### Monthly Report

<p><b>Source data:</b></p> <p><b>Data refresh rate:</b></p> <p><b>Directorate:</b></p> <p><b>Service Area/Team:</b></p> <p><b>Contact details:</b></p> <p><b>Audience:</b></p> <p><b>Report Created:</b></p> <p><b>Report Last Modified:</b></p> <p><b>Description:</b></p>	<p>Home Based Reablement Service Provider Submitted Data:</p> <ul style="list-style-type: none"><li>• CRM-Lead Referral data export from People Planner</li><li>• Service Location data export from People Planner</li><li>• Invoice Data from People Planner</li></ul> <p><b>PLEASE NOTE: The data contained within this report is based upon provider submitted data and will not match the data collated from Mosaic for the annual SALT return.</b></p> <p>Monthly</p> <p>Commercial Commercial Team - People Services CommercialTeamPeopleServices@lincolnshire.gov.uk Divisional Leadership Team (DLT)</p> <p>March 2024 covering <b>February 2024</b> 08/03/2024</p> <p>Monthly high level operational update relating to the number of referrals and activity through the Home Based Reablement Service.</p>
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[Accessibility Standards](#)

February 2024

Referral Activity from HOSPITAL SITES ONLY

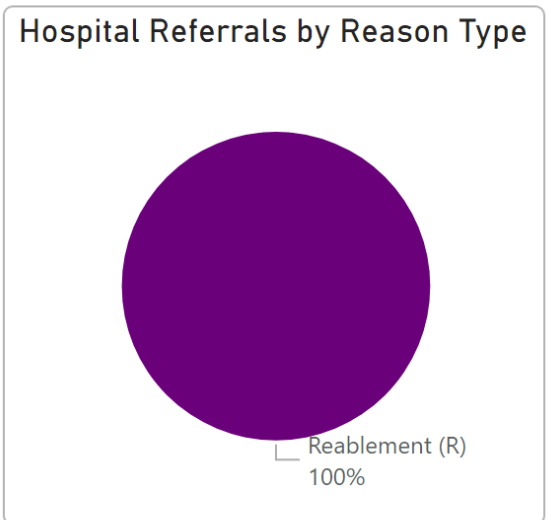
**Please Read - Hospital Referrals:** This page summarises the number of referrals into the reablement service, as logged by Libertas on their core system. This includes all referrals logged as originated from Hospital sites only and is not limited to sites belonging to ULHT i.e. this includes hospital throughput from those bordering Lincolnshire such as, Peterborough City Hospital.

**Reablement (R)**

No. of Referrals from Hospital	No. Individuals Referred from Hospital	No. Individuals Accepted	% Individuals Accepted
572	390	383	98.2%

**Homecare Contingency Support (HCS)**

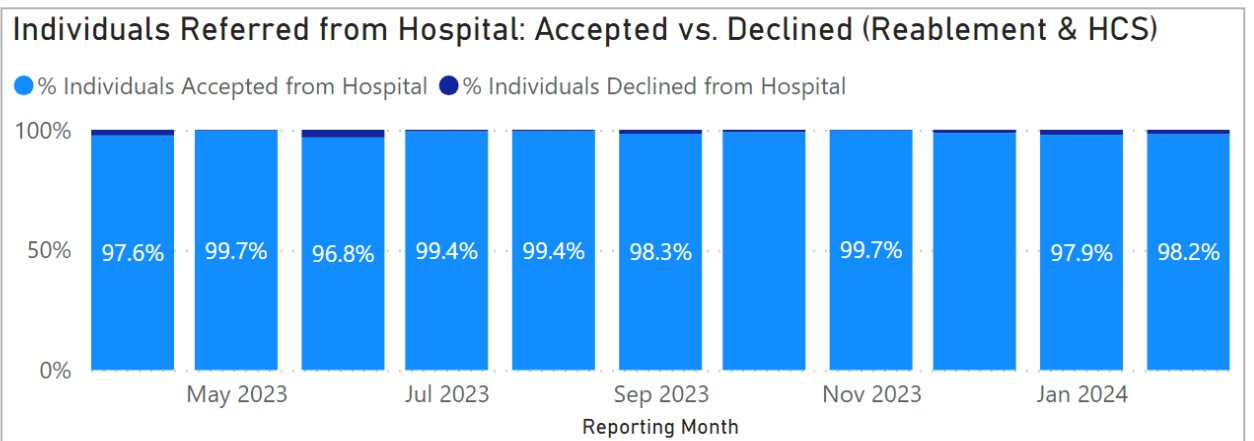
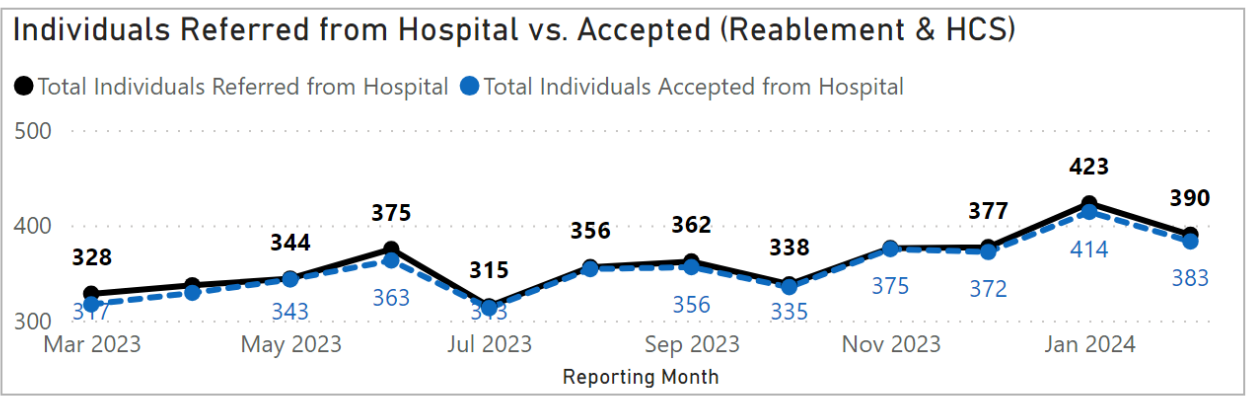
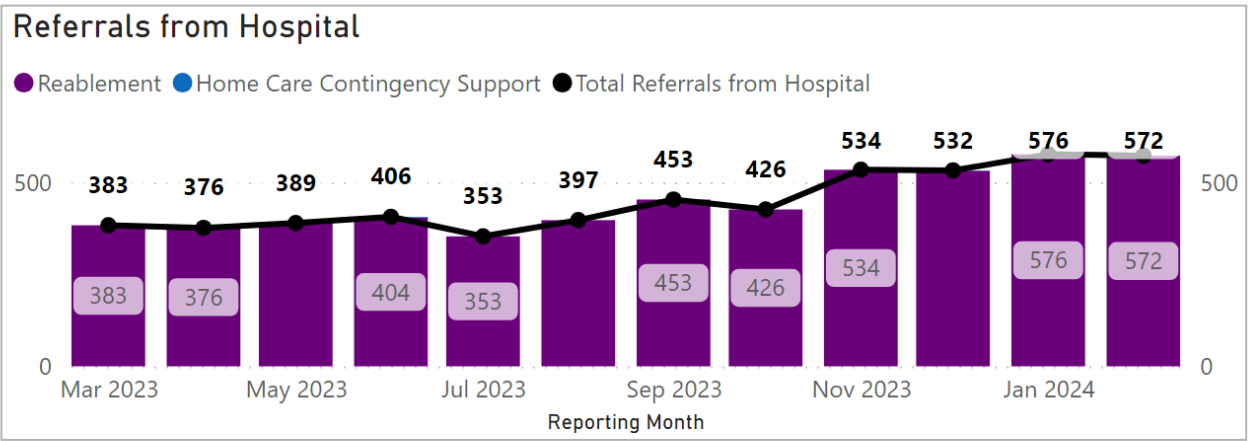
No. Referrals from Hospital	No. Individuals referred from Hospital	No. Individuals Accepted	% Individuals Accepted
0	0	0	0.0%



**Place Holder:** Referrals declined by reason to be added once data source established.

**Totals**

- 572 Referrals
- 390 Individuals Referred
- 383 Individuals Accepted
- 98.2% % Individuals Accepted
- 1.8% % Individuals Declined



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Referral Activity from **COMMUNITY ONLY**

**Please Read - Community Referrals:** This page summarises the number of referrals into the reablement service, as logged by Libertas on their core system. This includes all referrals logged as originated from within the Community and excludes any referrals originating from Hospital sites.

**Reablement (R)**

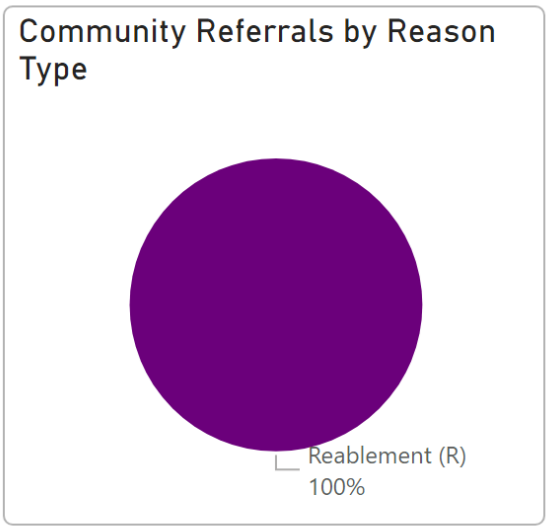
No. Community Referrals	No. Individuals Referred	No. Individuals Accepted	% Individuals Accepted
184	113	60	53.1%

**Homecare Contingency Support (HCS)**

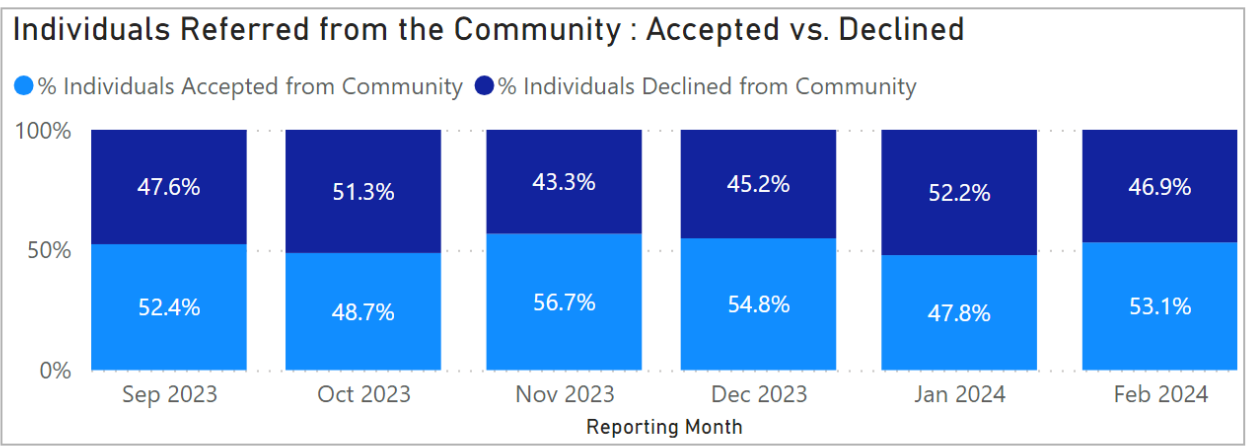
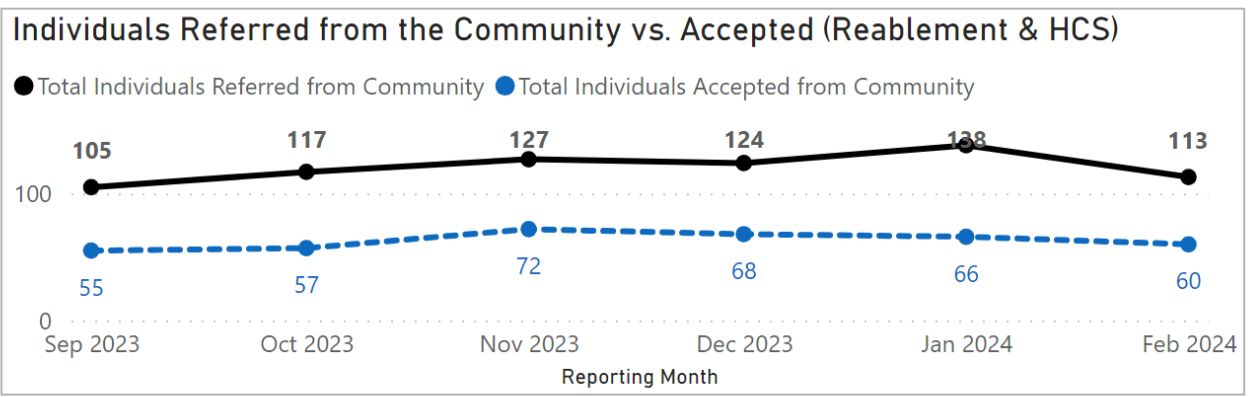
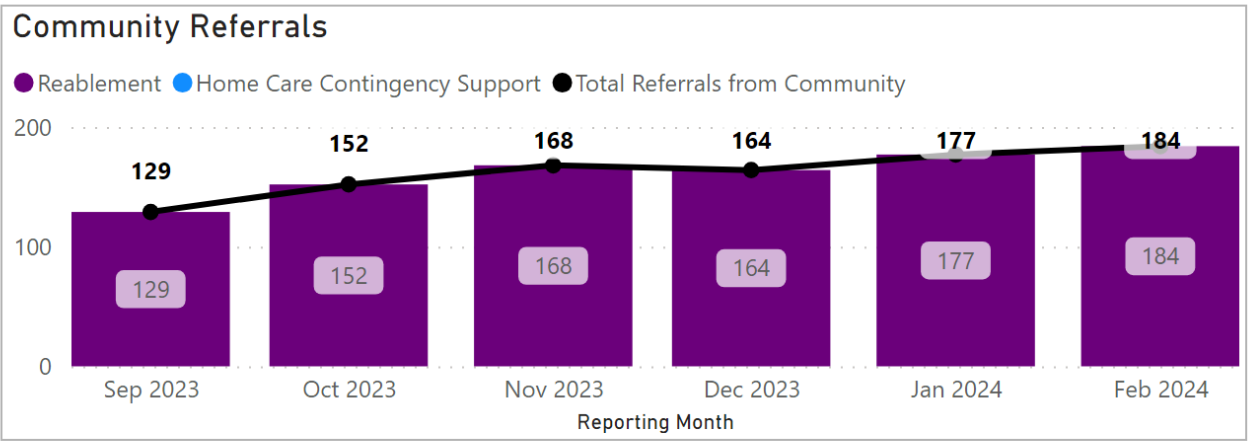
No. Community Referrals	No. Individuals Referred	No. Individuals Accepted	% Individuals Accepted
0	0	0	0.0%

**Totals**

- 184 Referrals
- 113 Individuals Referred
- 60 Individuals Accepted
- 53.1% % Individuals Accepted
- 46.9% % Individuals Declined



**Place Holder:** Referrals declined by reason to be added once data source established.



February 2024

Service Uptake and Utilisation: New and Current Service Users

**Please Read:** This page summarises the number of current service users supported by Libertas as per the last update received, along with the number of new cases started and the number of cases terminated each month (excludes failed starts)

The pie chart provided shows the percentage of current service users supported receiving Reablement vs Home Care.

Current Number Service Users Supported

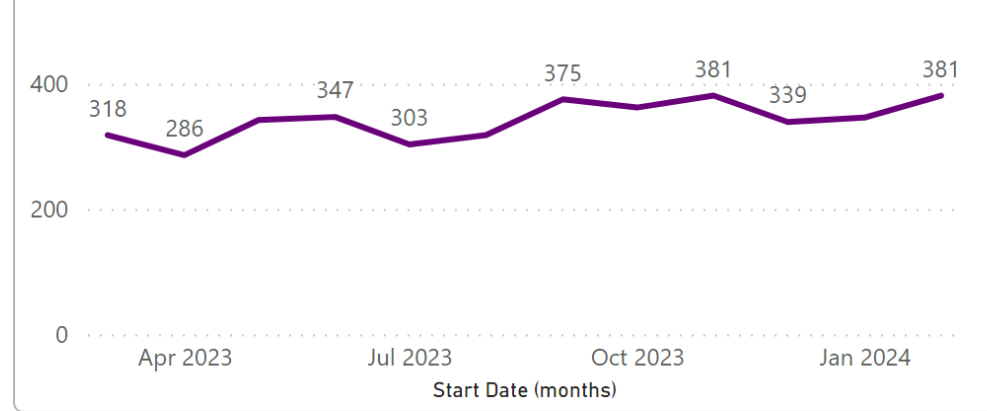
Homecare Contingency Support (HCS)	Extended Transfers of Care (ETOC)	Reablement (R)	Total
1	58	303	362

New Service Users in Latest Reporting Month

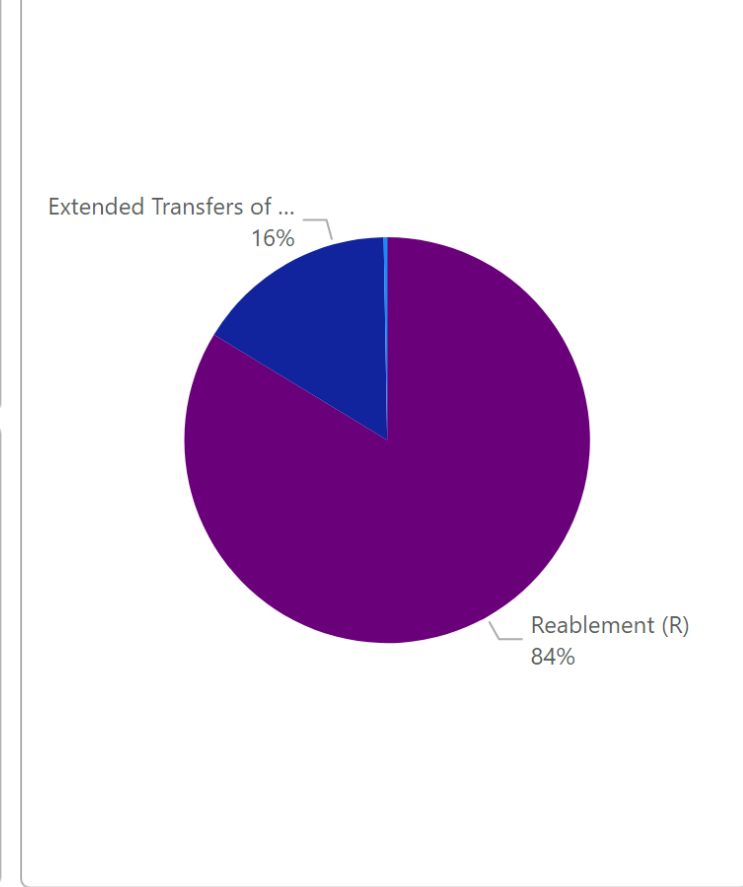
Service Reason	No. of Service Users
Reablement (R)	368
Extended Transfers of Care (ETOC)	13
<b>Total</b>	<b>381</b>

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New Service Users by Month and Service Reason Type



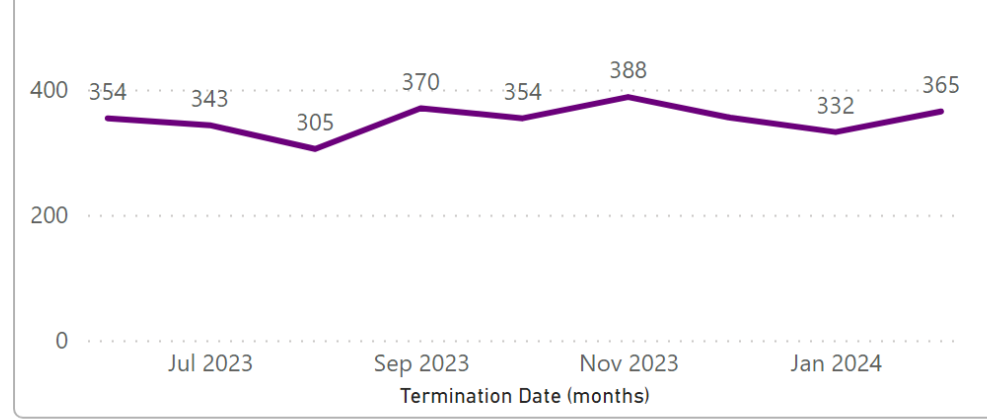
Current Service Users Supported



Services Ending in Latest Reporting Month

Translated	No. of Service Users
Reablement (R)	316
Extended Transfers of Care (ETOC)	49
<b>Total</b>	<b>365</b>

Service Users Leaving by Month and Service Reason Type



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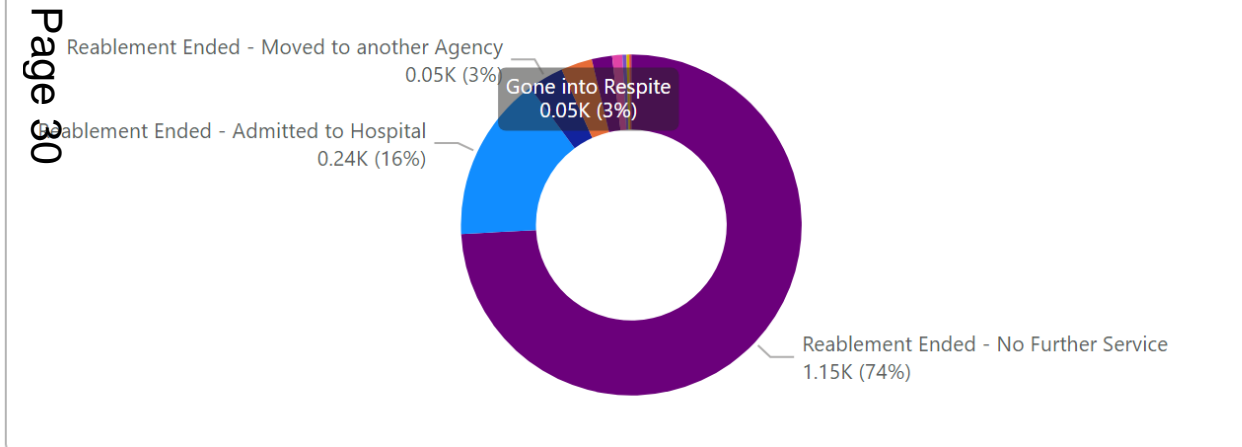
Services Terminated

**Please Read:** This page provides a summary of all of the services that came to an end (were terminated) within the reporting period specified. The definitions used are based upon the system definitions applied by Libertas and do not match with the SALT return definitions.

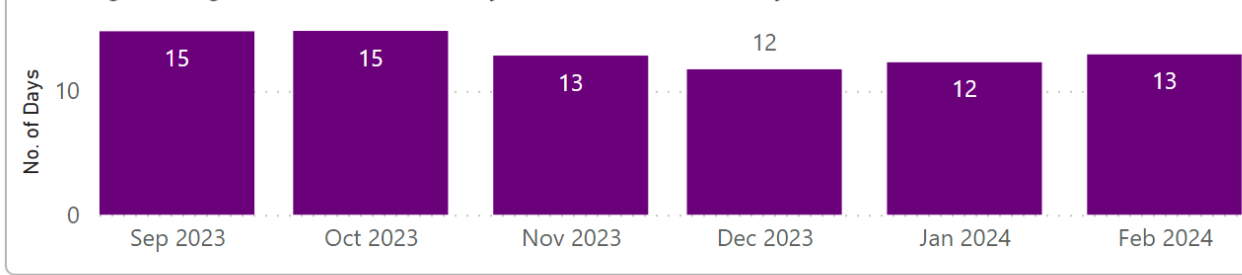
The number of services terminated where the reason is 'Reablement Ended - No Ongoing Service' are those where no ongoing service is identified at the time of termination. Service users counted under this reason may have gone into alternative services at a later date.

The average length of service in days is based upon service end date regardless of the reason for the service ending, therefore, services ending early will also be included.

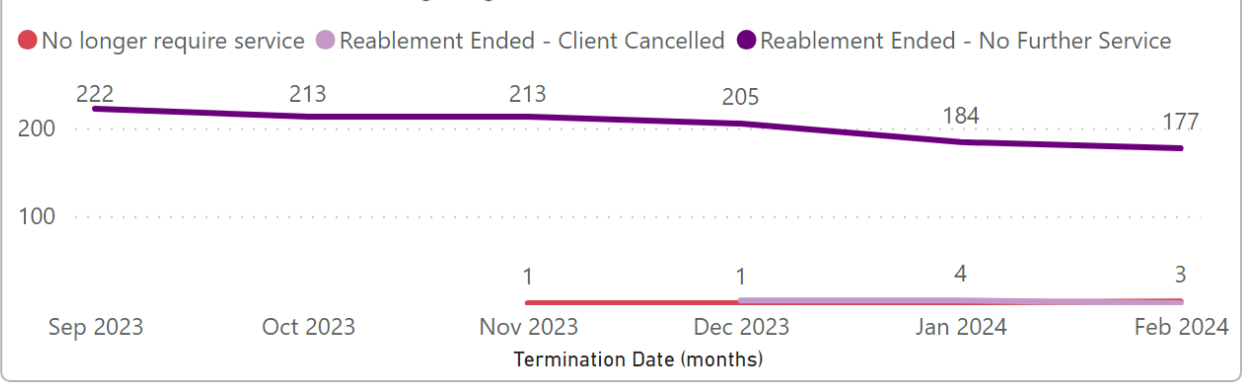
Services Terminated (last 6 months) by Reason



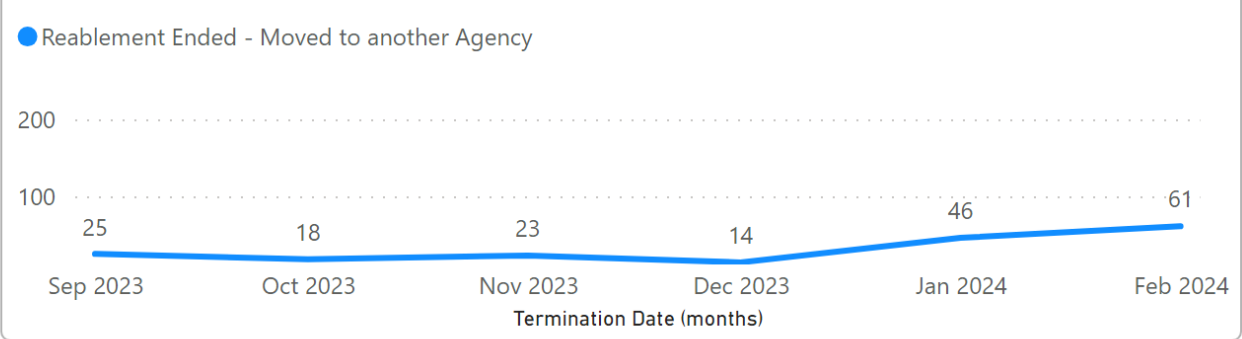
Average Length of Service in days (Reablement Only) - Based on Date Terminated



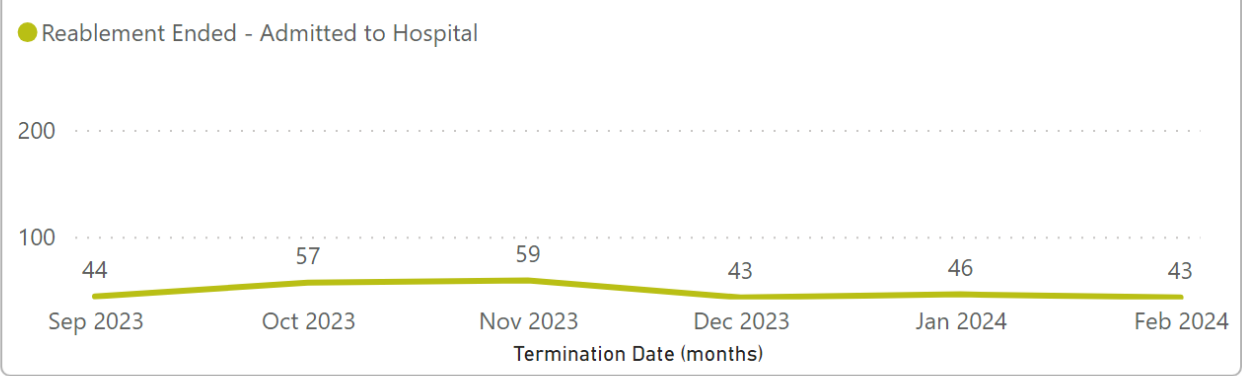
Reablement Ended - No Ongoing Service at Time of Termination



Reablement Ended - Moved to Another Service (all service types including residential and home care)

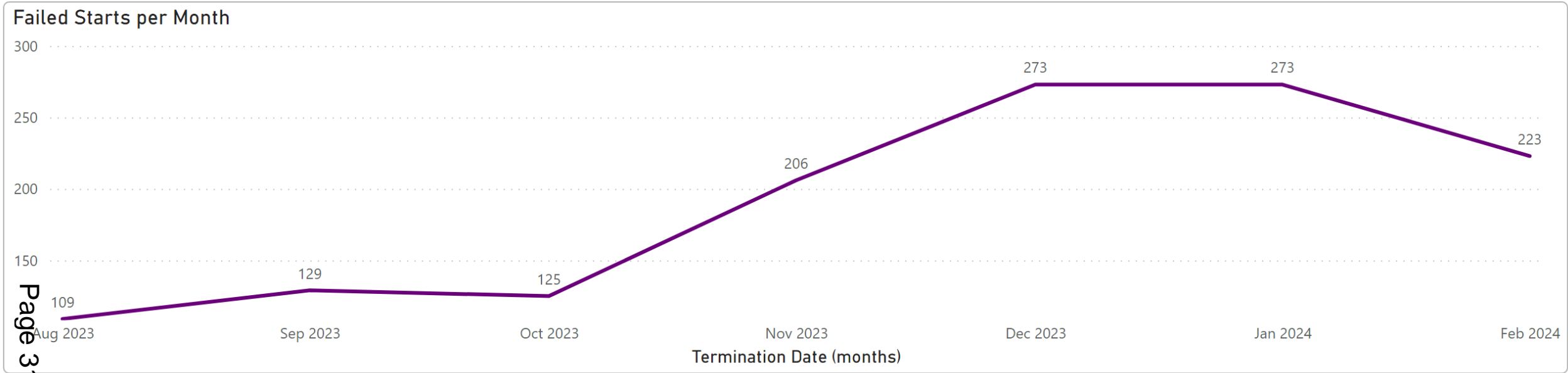


Reablement Ended - Admitted to Hospital

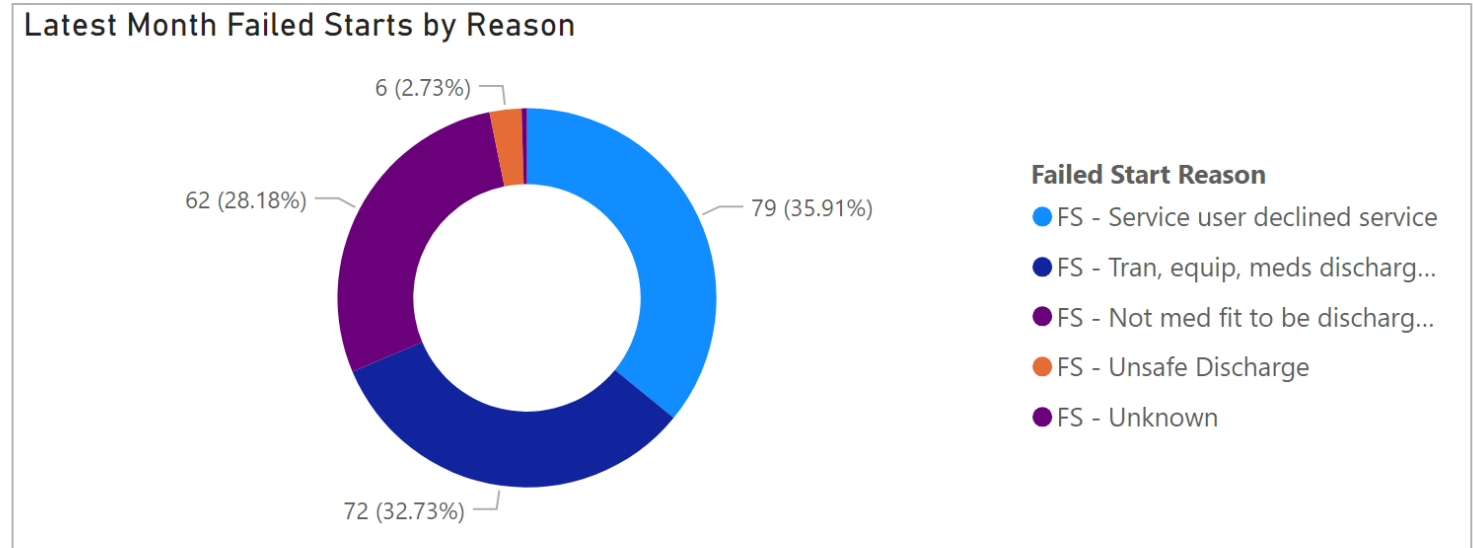


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Failed Starts

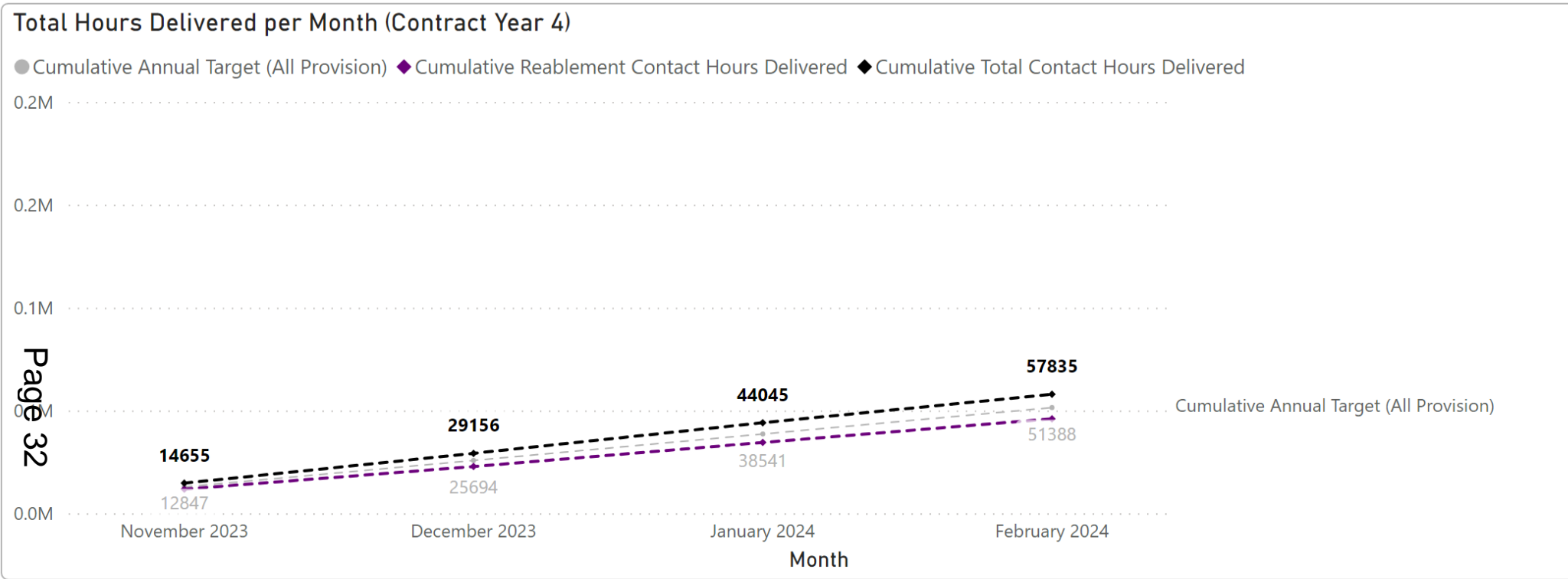


**Please Note:** The number of failed starts detailed above includes all services picked up by Libertas that subsequently failed to start; this is not just those that failed to start following hospital referral as previously assumed. The reason and source is not readily available from system data and is currently being captured manually. Work is required to standardise the capture of reason and source prior to including within this report.



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Invoiced Activity: Delivered Hours



### Hours Delivered by Service Reason - Latest Reporting Month

11528	Reablement Hours Delivered
2105	ETOC Hours Delivered
156	HCS Hours Delivered

